**Appendix 2 – Suite of resources to support implementation of PSFU**

This document provides a summary of the principles and highlight the resources available to support service level professionals to implement Cancer PSFU. We hope this comprehensive ‘one stop shop’ resource information pack will provide you with practical information to deliver cancer PSFU locally during Covid-19.

If resourcing permits, begin audit as soon as possible or alternatively undertake a short scoping exercise to complement future audit, in order to determine changes to Personalised Care interventions throughout tumour pathway, as well as follow-up pathways due to Covid-19, evaluating what changes can be modified to bring in line with models of Personalised Care Interventions, including PSFU. An inequalities impact assessment should be completed.

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| **Principles/Resources** | **Links** |
| 1. **Clinical Leadership and resource is required to implement PSFU** | |
| **NHS England/Improvement Cancer Programme**: Personalised Stratified Follow up Handbook | <https://www.england.nhs.uk/wp-content/uploads/2020/04/cancer-stratified-follow-up-handbook-v1-march-2020.pdf> |
| **South East London Cancer Alliance**: Breast PSFU protocol (December 2018) |  |
| **RM Partners** (West London Cancer Alliance): Breast PSFU protocol |  |
| **RM Partners** (West London Cancer Alliance): LCA Colorectal Cancer Clinical Guidelines (September 2014) | <https://rmpartners.nhs.uk/wp-content/uploads/2017/03/lca_colorectalclinicalguidelines2014.pdf> |
| **RM Partners:** Colorectal cancer Surveillance Guidelines for Personalised Stratified Follow-up 2019 |  |
| **North Central and East London Cancer Alliances**: London Cancer Early Breast Cancer Stratified Follow–Up Implementation Resource Pack (December 2014) | <http://www.londoncancer.org/media/88541/Guidelines-Early-Breast-Cancer-Stratified-Follow-up-Pathway-Dec-2014-Final-Version-1.0.pdf> |
| **North Central and East London Cancer Alliances**: UCLH Cancer Collaborative Colorectal Stratified Follow up Implementation Resource Pack (June 2018) | <https://www.uclh.nhs.uk/OurServices/ServiceA-Z/Cancer/NCV/LC/Colorectal%20pathway%20board%20documents/Colorectal%20Stratified%20Follow-up%20Pathway%20Resource%20Pack%20-%20June%202018.pdf> |
| **North Central and East London Cancer Alliances**: London Cancer Prostate Cancer Stratified Follow up Implementation Resource Pack (March 2016) | <http://www.londoncancer.org/media/143816/Prostate-Implementation-Resource-Pack_March-2016_FINAL.pdf> |
| **West Middlesex Hospital Trust**: Breast Cancer Personalised Stratified Follow Up (PSFU): Standard Operating Policy 2019 |  |
| **Healthy London Partnership:** pan London personalised cancer care key performance indicators (March 2020) | <https://www.healthylondon.org/resource/london-personalised-care-for-cancer-kpis/> |
| **University of Southampton and Healthy London Partnership:** Business planning and commissioning of PSFU |  |
| 1. **Personalised care interventions are an integral part of cancer follow up** | |
| **NHS England/Improvement**: Health and Wellbeing Information & Support checklist | <https://future.nhs.uk/connect.ti/canc/view?objectID=15779056> |
| **Macmillan**: Electronic Holistic Needs Assessment | <https://www.macmillan.org.uk/about-us/health-professionals/programmes-and-services/recovery-package/ehna.html> |
| **Macmillan**: Treatment summaries How To guide | <https://be.macmillan.org.uk/Downloads/CancerInformation/ResourcesForHSCP/MAC16788Treatment-SummaryGuideWEB.pdf> |
| **Macmillan**: Health and Wellbeing: How to Guide | <http://be.macmillan.org.uk/Downloads/ResourcesForHSCPs/MAC16500HWBEGuideWeb.pdf> |
| **Macmillan**: Macmillan information & support centre’s YouTube channel - Providing wellbeing activities during COVID-19 outbreak confinement period. | <https://www.youtube.com/channel/UC2hmgAlGy4tjAK2QEZ9vQDQ/about?view_as=subscriber> |
| **Macmillan** social prescribing guide for Primary Care Networks | <https://www.macmillan.org.uk/_images/social-prescribing-network-guide_tcm9-355360.pdf> |
| **Macmillan**: Providing personalised care for people living with Cancer (October 2019) | <https://www.macmillan.org.uk/_images/providing-personalised-care-for-people-living-with-cancer_tcm9-355674.pdf> |
| **Healthy London Partnership and Macmillan:** Principles and tools for Cancer Care Reviews and managing cancer as a long term condition (2020) | <https://www.healthylondon.org/our-work/cancer/cancer-covid/covid-19-personalised-cancer-care-in-primary-care-a-framework-for-improvement-in-primary-care-for-people-affected-by-cancer/> |
| **NHS England/Improvement**: comprehensive model of personalised care | <https://www.england.nhs.uk/personalisedcare/> |
| 1. **Virtual appointments are a core element of PSFU** | |
| **NHS England/Improvement**: Video consultations for secondary care (April 2020) | <https://www.england.nhs.uk/coronavirus/publication/video-consultations-for-secondary-care/> |
| **Chartered Society of Physiotherapy**: COVID-19: guide for rapid implementation of remote consultations (May 2020) | <https://www.csp.org.uk/publications/covid-19-guide-rapid-implementation-remote-consultations> |
| **NHS England/Improvement:** Principles of safe video consulting in general practice | <https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2020/03/C0479-principles-of-safe-video-consulting-in-general-practice-updated-29-may.pdf> |
| **BMJ Journal:** Guidance on the introduction and use of video consultations during COVID-19: important lessons from qualitative research | <https://bmjleader.bmj.com/content/early/2020/05/17/leader-2020-000262> |
| **NHS England/Improvement:** Equality impact assessment of the NHS Long Term Plan (2019) specifies legal duties and requirements of the NHS to give due regard or regard to addressing health inequalities and advancing equality of opportunity. | <https://www.england.nhs.uk/wp-content/uploads/2019/01/ehia-long-term-plan.pdf> |
| 1. **Robust patient tracking and remote monitoring systems are integral to patient safety** | |
| **NHS England/Improvement & NHSX**  Digital Remote Monitoring System Follow Up Guide | https://future.nhs.uk/canc/view?objectId=24996144 |
| **North Central East London Cancer Alliance:** Stratified Follow Up Remote Monitoring IT System Enhancement PID |  |
| **SOMERSET**   * The guide outlines the advised tracking method within SCR for cancer patients with COVID. * They have issued a customer newsletter to update everyone on Spring Release, Phase 2 of RMS. | https://somersetft.nhs.uk/somerset-cancer-register/wp-content/uploads/sites/37/2020/03/Remote-Monitoring-Templates-and-Resources-Guide-19.2.pdf  <https://www.somersetscr.nhs.uk/>  Email: [CancerReg@tst.nhs.uk](mailto:CancerReg@tst.nhs.uk) |
| **INFOFLEX**  They have offered their services to all their customers using InfoFlex for cancer tracking, and other clinical areas such as IBD. Infoflex can help customers configure the reports and worklists needed as well as any other data collection requirements to support the current COVID-19 crisis. There is no charge for any of this work.  They are able to rapidly implement:   * **COVID-19 Alerting:** At **Sherwood Forest Hospitals NHS Foundation Trust** InfoFlex has been configured to alert clinicians that a patient has been tested for COVID-19 and provide them with the results of that test. This allows the clinician to take this into account when determining the patient’s treatment. This alerting has been applied to monitor COVID-19 in cancer patients but it can also be applied to all patients across all clinical specialties. * **COVID-19 Tracking For Cancer Patients:** At **Gloucester Hospitals NHS Foundation Trust** InfoFlex has been configured to indicate that a patient has been tested for COVID-19 with the results of the test. This will allow clinicians to include the patient’s COVID-19 status when considering their treatment. This process is specifically designed to further support the management of cancer patients in light of COVID-19 * **COVID-19 Global Data Collection and Covid-19 Virtual Hospital:** InfoFlex has been configured at **West Hertfordshire Hospitals** NHS Trust to collect essential COVID-19 data on all patients within the hospital. It is a comprehensive set of data items that can be recorded for a patient in relation to test results, co-morbidity, admissions and treatment.   + The trust has created two specific datasets to record COVID-19 and co-morbidity data which are linked to their normal admission process ‘Admission Summary Data View’ that they currently use in InfoFlex for all admissions. A COVID Virtual Hospital has also been created to manage patients that are not admitted to the hospital in the normal manner but could be being seen through home visits or temporary accommodation set up by the health care community. | For trusts who have procured their RMS from Infoflex, they have been allocated a Project Manager who will be happy to discuss how this may be accelerated.  <https://infoflex.co.uk/>  Infoflex Contact Form [here](https://scanmail.trustwave.com/?c=8248&d=0fag3mqXtsS1-tKiAtc8Hv2yDF5_kUE-c_AcdHYjww&u=https%3a%2f%2finfoflex%2eco%2euk%2fcontact%2f) |
| **Macmillan**: Guidance for professionals on managing virtual consultations, includes resources on the following areas:   * Leading difficult conversations * The Five Steps to delivering bad news * The key principles of leading difficult conversations * Talking about death and dying * Examples of difficult conversations * Using technology to communicate * Communicating through PPE * Communicating with people who are recently bereaved * How we can help | <https://www.macmillan.org.uk/coronavirus/healthcare-professionals> |
| **North Central & East London Cancer Alliances**: Prostate Pathway Standard Operating Procedure |  |
| 1. **Clear and timely communication between primary and secondary care teams is required for safety and good outcomes** | |
| **North Central London Cancer Alliance** Information for GPs: Supported self-management follow-up for prostate cancer |  |
| **Macmillan**: suite of top 10 tips for primary care professionals | <https://www.macmillan.org.uk/about-us/health-professionals/resources/primary-care-top-ten-tips.html> |
| 1. **MDTs must provide end of treatment clinic appointments for all patients, to transfer patients to PSFU safely** | |
| **National Cancer Survivorship Initiative:** Treatment summary template (2013) |  |
| **North Central and East London Cancer Alliances**: UCLH Cancer Collaborative Electronic Safety Netting Toolkit for Cancer: The EMIS Web user guide |  |
| **West Middlesex Hospital Trust: Breast Cancer Personalised Stratified Follow Up (PSFU):** Standard Operating Policy 2019 |  |
| 1. **Re-access to specialist teams should be clearly defined for people with suspicion of a subsequent cancer** | |
| **West Middlesex Hospital Trust: Breast Cancer Personalised Stratified Follow Up (PSFU):** Standard Operating Policy 2019 | See above |
| 1. **There should be clear routes to access services when symptoms/ conditions develop, related to the physical and psychosocial consequences of treatment** | |
| **Macmillan** – SafeFit trial information (2020) | <https://www.macmillan.org.uk/cancer-information-and-support/get-help/physical-help/safefit> |
| **Royal College of GPs**: Consequences of Cancer Toolkit | <https://www.rcgp.org.uk/clinical-and-research/toolkits/~/link.aspx?_id=F4B55E16E8E84836B5FF37D2032D94DA&_z=z> |
| **Healthy London Partnership**: TCST [Commissioning Guidance for Lymphoedema Services for Adults Living with and Beyond Cancer](https://www.healthylondon.org/wp-content/uploads/2020/03/Lymphoedema-Commissioning-Guidance-2020.pdf)(March 2020) | <https://www.healthylondon.org/resource/commissioning-guidance-lymphoedema/> |
| **Healthy London Partnership**: TCST Improving psychologically informed cancer care: implementing the London Integrated Cancer Psychosocial Care Pathway and the development of psycho-oncology services (February 2020) | <https://www.healthylondon.org/resource/psychosocial-support/business-case-for-integrated-cancer-psychosocial-support/> |
| **Healthy London Partnership**: TCST Integrated Care System Guidance for Cancer Rehabilitation: A guide to reducing variation and improving outcomes in cancer rehabilitation in London (October 2019) | <https://www.healthylondon.org/wp-content/uploads/2019/07/A-guide-to-reducing-variation-and-improving-outcomes-in-cancer-rehabilitation-in-London.pdf> |
| **NHS England/Improvement**: Allied health professionals’ role in rehabilitation during and after COVID-19 (May 2020) | <https://www.england.nhs.uk/coronavirus/publication/allied-health-professionals-role-in-rehabilitation-during-and-after-covid-19/> |
| 1. **MDTs should use the self assessment checklist and audit to support implementation and embedding all aspects of PSFU pathways safely.** | |
| **North Central London Cancer Alliance**: Suggested audit tool to track PSFU |  |
| **NHS England/Improvement**: PSFU Audit Support tool |  |
| **North Central and East London Cancer Alliances**: PSFU patient evaluation – Prostate Cancer |  |
| **Macmillan: Coronavirus hub** | <https://www.macmillan.org.uk/coronavirus> |
| **West Middlesex Hospital**: Patient leaflet – Breast Cancer |  |
| **North Central London Cancer Alliance**: Sample patient information leaflet |  |
| **Kent and Medway CCG**: Patient information films about accessing primary care and cancer care in general during COVID19 | <https://www.kentandmedwayccg.nhs.uk/news-and-events/news/gps-remind-public-we-are-hereforyou>  <https://www.youtube.com/watch?v=VkZauEXN1SQ&utm_campaign=348814_Connect%20-%20Issue%2019&utm_medium=email&utm_source=NHS%20Mid%20Essex%20CCG> |
| **Cancer Care Map**: an online directory that helps people find cancer care and support services in their local area. People with cancer, their friends and family can either search for a service or can browse the types of services available. It uses stories and videos to show how the services have benefited other people living with cancer and sign-posts services across the country whether they are charity funded, community based or NHS led. | <https://www.cancercaremap.org/> |
| **London’s cancer alliances**: London Cancer Wellbeing website provides information on health and wellbeing support for people affected by cancer. | <https://cancerwellbeinglondon.nhs.uk/> |
| 1. **MDTs should proactively assess patient experience and provide clarity on what is expected of patients and of the service.** | |
| **Macmillan: Coronavirus hub** | <https://www.macmillan.org.uk/coronavirus> |
| **West Middlesex Hospital**: Patient leaflet – Breast Cancer |  |
| **North Central London Cancer Alliance**: Sample patient information leaflet |  |
| **Kent and Medway CCG**: Patient information films about accessing primary care and cancer care in general during COVID19 | <https://www.kentandmedwayccg.nhs.uk/news-and-events/news/gps-remind-public-we-are-hereforyou>  <https://www.youtube.com/watch?v=VkZauEXN1SQ&utm_campaign=348814_Connect%20-%20Issue%2019&utm_medium=email&utm_source=NHS%20Mid%20Essex%20CCG> |
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