

## London Find and Treat COVID-19 Testing Service

The Find and Treat team provide an advice and outreach testing service in residential settings for homeless people, including rough sleepers, homeless hostels, hotels being used as temporary accommodation, and pay to sleep locations for this population. This specialist provision has been put in place for the homeless population in recognition that for a variety of reasons the mainstream testing available is unlikely to be practical for this group.

Depending on the location you are in there is a way to refer symptomatic cases to the team. Full details provided below.

### What do the Find and Treat team do?

Once a case is reported/referred the Find and Treat team will call the site/team (usually within the day, depending on the time of day the referral is received) and discuss the individual and provide health and infection control advice and then where needed go out to the location and test that individual, identify and test close contacts, and in some cases where there is concern about an outbreak test a whole location. The outreach testing team also assess the venue and directly provide infection control advice. The outreach team will include a clinician (usually a nurse) and a peer worker.

The team work closely with the London Corona Virus Response Cell (Health Protection Teams) and Local Authority public health teams.

Details of the main symptoms of coronavirus (COVID-19) can be found [here](#).

Guidance on referral into COVID Care if the results are positive can be found [here](#).

### How do I refer to the team?

**Outreach teams:** If you are referring a symptomatic individual from an Outreach Team please contact the Find and Treat team directly on **+44 0203 447 9842**.

**Residential settings for the homeless** (hostels and pay to sleep locations).

If you have a resident showing COVID-19 symptoms, **please contact the Find and Treat team by email on [haltTeam.cnwl@nhs.net](mailto:haltTeam.cnwl@nhs.net)** and complete and attach the referral form available [here](#).

Welfare checks, social distancing, hand hygiene and environmental cleaning are still essential to reducing the risk of outbreaks in your setting.

For further information about what action hostels should take if they have a symptomatic case please see the [frequently asked questions](#).

**Outreach teams:** If you are referring a **symptomatic individual** from an Outreach Team, please contact COVID Care directly on **07895751370**.

**Hotels:** Hotels should complete the referral form available [here](#).

All the above information is also available and regularly updated at:  
<https://www.healthylondon.org/resource/homeless-health-during-covid-19/>