



Information about using NHS App

What is the NHS app?

- A simple, secure way to access NHS services if you have a smartphone or tablet and are registered with a GP – if you are not registered, see the final section of this leaflet on how to

What can I use it for?

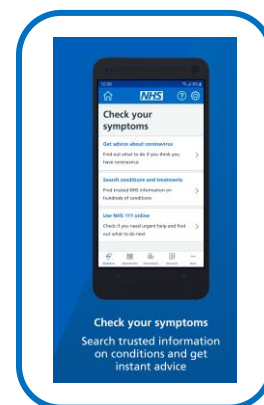
- **Get advice and information about coronavirus** and find out what to do if you think you have it
- **Order repeat prescriptions** – see your available medicines, request a new repeat prescription and choose a pharmacy for your prescriptions to be sent to
- **Book appointments** – search for, book and cancel appointments with your GP surgery, and see details of your upcoming and past appointments
- **Check your symptoms** – search trusted NHS information and advice on hundreds of conditions and treatments, and get instant advice and medical help near you
- **View your medical record** – securely access your GP medical record, to see information like your allergies and your current and past medicines
- **Find out how the NHS uses your data** – choose if data from your health records is shared for research and planning

Some GP surgeries and hospital offers other services in the NHS App. You may be able to:

- Message your GP surgery, doctor or health professional online
- Consult a GP or health professional through an online form and get a reply
- View your hospital and other healthcare appointments
- View useful links your doctor or health professional has shared with you

For more information about this app:

Visit: www.nhs.uk/using-the-nhs/nhs-services/the-nhs-app/
or watch this video www.youtube.com/watch?v=l-ublmf5wJs



How do I get the app?

- Download it for free from the [Apple](#) or [GooglePlay](#) store

I would like to use the app but I am not registered with a GP

Ask the staff in the hotel or hostel to help you or find out more from these websites:

- www.england.shelter.org.uk/housing_advice/homelessness/articles/get_practical_help_if_youre_on_the_streets/get_healthcare_when_homeless
- www.nhs.uk/using-the-nhs/nhs-services/gps/how-to-register-with-a-gp-practice/
- www.nhs.uk/NHSEngland/AboutNHSservices/doctors/Documents/how-to-register-with-a-gp-homeless.pdf

(This information has been compiled by the London COVID-19 Homeless Health Operations Centre, often reproducing information provided courtesy of the NHS)*

*About the London COVID-19 Homeless Health Operations Centre

The London COVID-19 Homeless Health Operations Centre (HHOC) is staffed by the Healthy London Partnership (HLP) and acts on behalf of the London COVID-19 Homeless Health Response Cell (HHRC), which comprises representatives from the local and regional NHS in London, Greater London Authority, local authority providers, Public Health England, third sector partners and other key stakeholders. **Version: 1, June 2020**