



Connecting Social Care through NHSmail across Barnet

To start your digital journey, we held our first workshop on Thursday 25th July and would like to say a big **thank you** to those that attended, despite the heat, to make the workshop such a success. This event was a workshop hosted by Barnet Local Authority and supported by local GPs, Acute Sector and Barnet Clinical Commissioning Group.

The aim of the session was to introduce the ambition to use **NHSmail** to connect across Health and Care to improve the experience for your service users, residents and your staff caring for them.

But in reality we covered this and more - leading to conversations about what was needed to come next to help ensure that using **NHSmail** becomes a key to improving conversations and enabling care across Barnet health and care partners together.

We appreciate not everyone could make the session, so you can access all the resources shared at the event via the links below meaning you can still join in with the next steps.



Workshop Slides

The slides from the workshop are available please email hlp.ehchprogramme@nhs.net and one of the teams will arrange for these to be transferred across

Connecting Social Care Film

To watch the Connecting Social Care Film please click [here](#)

Digital Social Care Website

Digital Social Care is a dedicated space to provide advice and support to the sector on technology and data protection. <https://www.digitalsocialcare.co.uk/>

A partnership approach to improving effective communication using NHSmail

There were talks from the Chief Nursing Information Officer, Royal Free London NHS Foundation Trust, Barnet GP and Darzi Fellow from Barnet CCG, all focussing on how NHSmail can start to improve communication between system partners across Barnet. Talks were also given by care home and domiciliary care managers who are already benefiting from NHSmail and provided inspiring case studies of the improvements already being made through the use of NHSmail. Ongoing commitment to work together was a clear thread through out the workshop, which was fantastic.

Muyi Adekoya, Head of Commissioning – Older Adults & Integrated Care, Barnet Clinical Commissioning Group & London Borough of Barnet

Thank you very much for all who attended – it was amazing to see so much enthusiasm from all the providers. As you know, NHSmail is one of the first steps we will be taking. Our aim is to support the roll out of a range of digital offers in the future such as Coordinate My Care, digitalised 'Red bag' and Significant 7 toolkit to support staff in supporting our local residents. Being a secure communication medium, NHSmail will enable providers to share confidential individual's information such as care and support plans and patient discharge notes.

More than half-a-million people already use NHSmail on a daily basis across UK and this number is growing more than 10 % every year. We know many other local authorities and CCGs are already benefitting from using NHSmail; In Barnet and we are looking forward to further enhance joint working between health and social care sector and care providers within the borough.

It was great to see so many people at the event last week! As a local GP I can see numerous benefits from introducing NHSmail into care homes and care providers including streamlining processes for referrals and prescriptions queries, reducing time spent on the telephone, providing a clear audit trail and providing a reliable way of communicating within the wider team. This can lead to considerable time savings, with one study reporting NHSmail freeing up 10 hours/week extra for clinical work at their care home, and ultimately improving patient safety. I'm really excited to see how NHSmail will help us in Barnet.

Lizzie Goodwin – Barnet GP

Such a fantastic event and amazing to see so many care providers not just attending but so enthusiastic about working together on this. This is a real opportunity to start working more closely through partnerships across health and care. Alice and I are very much looking forward to working with you all as you progress through the toolkit and start using NHSmail.

Remember we'll be here to help all the way through your journey!

Jane Sproat – Healthy London Partnership

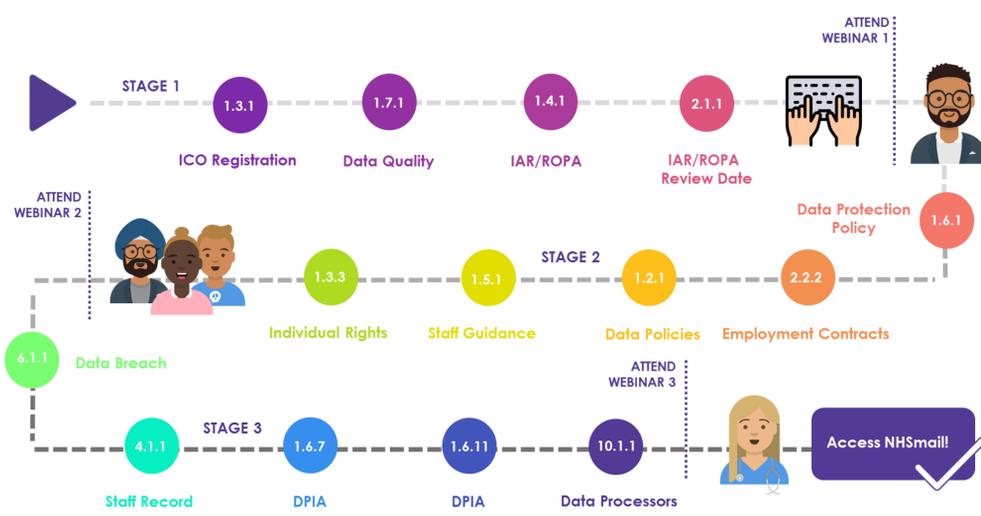


#BetterConnectedBetterCare

DON'T WORRY IF YOU DID NOT ATTEND THE EVENT WE CAN STILL HELP!

We know that it is not always possible to make a workshop so we are working with Healthy London Partnership to provide training and support that will enable you to complete the Data Security and Protection Toolkit and start to use NHSmail.

Our Roadmap for support



Benefits of using NHSmail

We heard from partners across health and social care talking about the benefits of using NHSmail, how it has started to transform the way they communicate with each other, from providing a quick and secure way of transferring patient data to opening up new communication channels between social care providers and health care providers.

"It is an advantage to feel securely connected to other professionals and the feedback internally and externally is "this just makes life simple for all concerned!"

Care Home Manger SEL





"Sometimes residents arrive with limited medical information. Now, I can contact their GP surgery and ask the doctor to email the patient details I need."

Registered Nurse, London



Workshops

The initial workshop introduced you to the DSPT and benefits of NHSmail. You can access the workbook to support completion of the Data Security and Protection toolkit [here](#)

The final partnership workshop will bring together partners from across health and care to discuss how we can start to communicate differently now all care providers in Barnet have NHSmail.



Webinars

The HLP team will be running live webinars to support you through the DSPT. You will be able to ask questions and work through the evidence points with your colleagues. Please look out for e mails giving you the dates of these webinars.



Additional Support

There is a dedicated resource within HLP that you can access for additional support. This ensures that you are always supported and there is always someone to contact if you get stuck in between webinars. In exceptional circumstances a visit can be arranged for 1:1 support.

How to contact us:
Healthy London Partnership
hlp.ehchprogramme@nhs.net

