

# GP Next Steps

There are **7** key characteristics of at-scale working

- 1 Enhanced workforce and wellbeing**  
Comprehensive enhanced care and support programmes developed to aid recruitment and retention, and ensure that staff is able to work at the top of their field
- 2 Ongoing quality improvement**  
An embedded culture of learning and continuous improvement with measured outcomes to optimise care, effectiveness and experience
- 3 Shared organisational capabilities**  
Efficient systems and processes to release time to care and support strategic business development and financial sustainability
- 4 Shared systems and information**  
Using shared information and technology to empower patients, citizens and service users, support multidisciplinary team working and effective efficient delivery care
- 5 System partnership**  
Ability to provide leadership with a coherent voice for the local population's health and care, alongside system partners
- 6 Population based, comprehensive care**  
Working with system partners to proactively target the specific needs of the local population
- 7 Effective governance**  
Ensuring robust governance structures and processes are in place to support clinical and executive leadership teams to help build an environment of trust, transparency and willingness to share best practice



For more information please visit

<https://www.healthy london.org/our-work/primary-care>

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