



How to Login, Logout and Manage Password (QRG)

This Quick Reference Guide covers the following topics:

1. How to login in to the DCC
2. How to change (reset) your password
3. What to do if you have forgotten your password
4. What to do if you didn't request a password change
5. Log out of the DCC

If you are an Organisation Super User (OSU) your login details would be sent from the Data Controller Console (DCC) after the Regional Super User (RSU) has accepted your request to Join the DCC.

If you are a new user and your organisation already has a profile then please contact your Organisation Super User (OSU) to create your user log in details for you.

Once you are logged in to the DCC console your session will stay open until you log out or until the session times out automatically after 30 minutes of inactivity. If by error you close the browser tab which is running the DCC session, you will have 30 seconds to re-visit the DCC link to stay in the session otherwise you will be logged out of the console.

1. Login to the Data Controller Console

1. Launch the DCC application with the given URL (<https://dcc.lhcie.nhs.uk>)
2. The default Internet browser is launched successfully, displaying the Data Controller Console (DCC) login page

Welcome to the Data Controller Console

Login with your username or register using the buttons below.

Username


Password

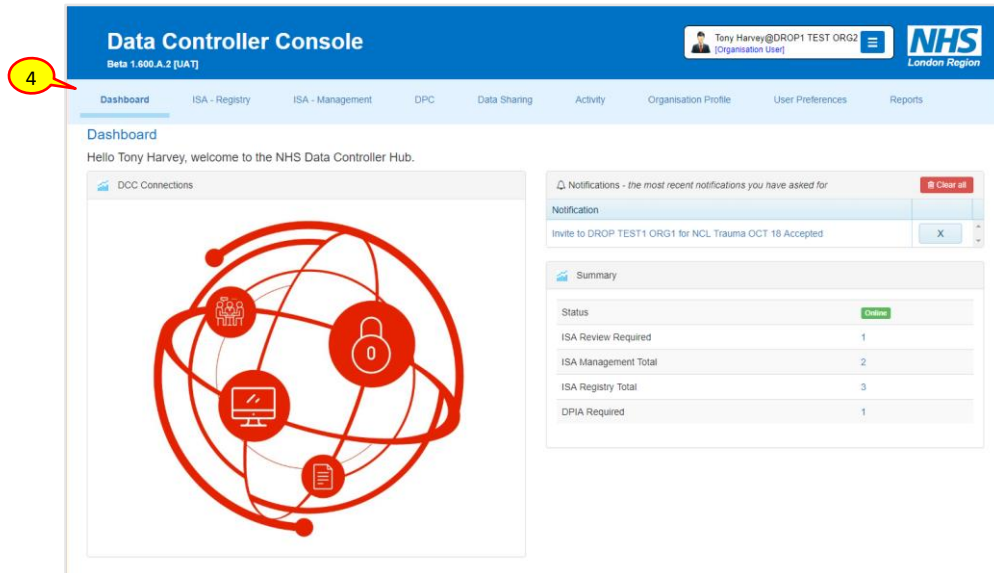
Login

[Forgot your password?](#)

Register New Organisation




3. Enter your **Username** and **Password** in the respective fields and click on the **Login** () button
4. You are logged in to the application and the dashboard is displayed

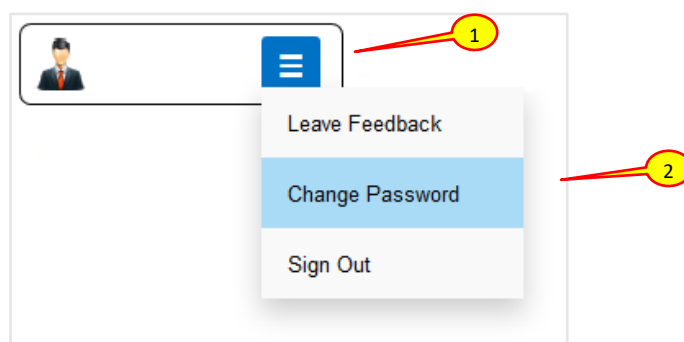


Problems Accessing the DCC?

If you are having any problems with the logging into your existing account using the new website address (<https://dcc.lhcie.nhs.uk>) please contact the DCC team at england.dccsupport@nhs.net and let them know immediately.

1.1 Change (Reset) Password

1. Once you have logged in to the DCC, from the banner section on top of the screen, click on the blue menu () icon adjacent to the logged in user's name
2. From the drop-down menu, select 'Change Password'






3. A 'Change Password' screen is displayed with fields to enter your current password and new password

Current Password

New Password

Confirm password

Change Password

4. Enter your current password into the **Current Password** field and input your new password into the **New Password** and **Confirm Password** fields. Then click the **Change Password** () button

5. You are now logged in to the Data Controller Console and the dashboard is displayed

Data Controller Console
Beta 1.000.A.2 [UAT]

Tony Harvey@DROPI TEST ORG2
[Organisation User]

NHS London Region

Dashboard | ISA - Registry | ISA - Management | DPC | Data Sharing | Activity | Organisation Profile | User Preferences | Reports

Dashboard
Hello Tony Harvey, welcome to the NHS Data Controller Hub.

DCC Connections

Notifications - the most recent notifications you have asked for

Notification
Invite to DROPI TEST1 ORG1 for NCL Trauma OCT 18 Accepted

Summary

Status	Online
ISA Review Required	1
ISA Management Total	2
ISA Registry Total	3
DPIA Required	1

1.2 Forgotten Password

1. Launch the DCC application with the given URL (<https://dcc.lhcie.nhs.uk>). The login screen is displayed
2. Click on the 'Forgot your password?' link below the Login button. The 'Forgot your password?' screen is loaded with an **Email** field



1 Welcome to the Data Controller Console

Login with your username or register using the buttons below.

Username

Password

Login

2 Forgot your password?

Register New Organisation

Forgot your password?

3

Email

Email Link

4

3. Enter the email address in the **Email** field that you used to register and login to the Data Controller Console
4. Select the **Email Link** () button
5. A 'Forgot Password Confirmation' screen is displayed with a message 'Please check your email to reset your password'

Caution: The password reset token has a short time limit until it expires. Please ensure that you follow the instructions immediately after requesting password reset.

You have requested a password reset on the Data Controller Console.

Please follow this [link](#) to reset.

Regards

Data Controller Administrator

NHS (London Region)





6. Check your email for a message with the title 'Password reset on Data Controller Console' and click the 'link' text in the body of the message that states 'Please follow this link to reset'

Reset password

Email

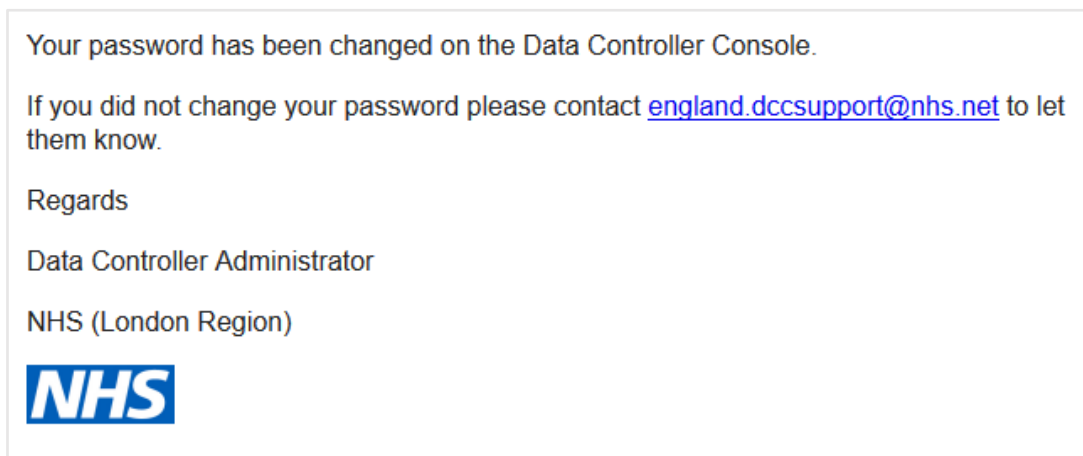
Password

Confirm password


7. The 'Reset password' screen launches in the browser with fields to enter your **Email**, **Password** and to **Confirm password**
8. Populate the fields and select the **Reset** () button. The 'Reset password confirmation' screen is displayed with a message 'Your password has been reset. Please click here to log in'

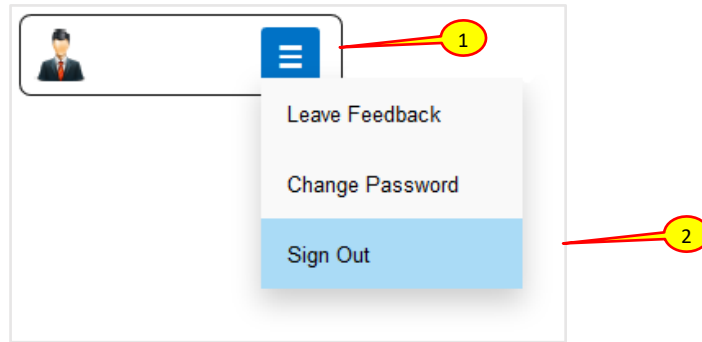
1.3 Notification of Password Change

Once a password has been reset, you will receive an email notification. If you **didn't** initiate the password change, please contact the DCC team at england.dccsupport@nhs.net and let them know immediately.



1.4 Logging Out of the Application

1. At the top-right of the screen, click on the blue menu () icon adjacent to the logged in user's name
2. From the drop-down menu, select the 'Sign Out' option



1. You are signed out of the application and the login screen is displayed