



Strategic Partnership Board

29 September 2017

Title:	The London Health and Care Information Exchange (LHCIE)
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Purpose of paper:	To update the Strategic Partnership Board in relation to the London Health and Care Information Exchange and to gain the Board’s support in increasing awareness of the Exchange and identifying priority interoperability related challenges for the programme to address.
Action required by Board members:	The Board is asked to note the information in this update and to comment on how to increase awareness of the exchange across London health and care communities. The Board is also asked to comment on possible challenges that the programme could next address.
Partnership considerations:	The London Health and Care Information Exchange is the epitome of a pan-London and cross-organisational partnership working initiative. It seeks to remove the boundaries to health and care organisations sharing care information effectively and supporting systemic working

The problems the Exchange seeks to address

London is unique in having a very dense provider geography and highly mobile population

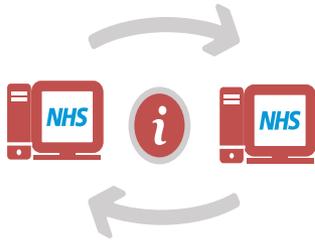
30+ information exchanges that are not connected

Highly complex information governance required on an organisation by organisation basis

Patients and citizens aren't activated to take responsibility for their own care

There is a lack of structured data for population health

How the Exchange will work



A data controller console (DCC)

An online system where NHS organisations across London agree to make information available to each other

An information exchange

At its core, the registry which will allow a citizen's records to be located and viewed by authorised personnel across different health and care sectors

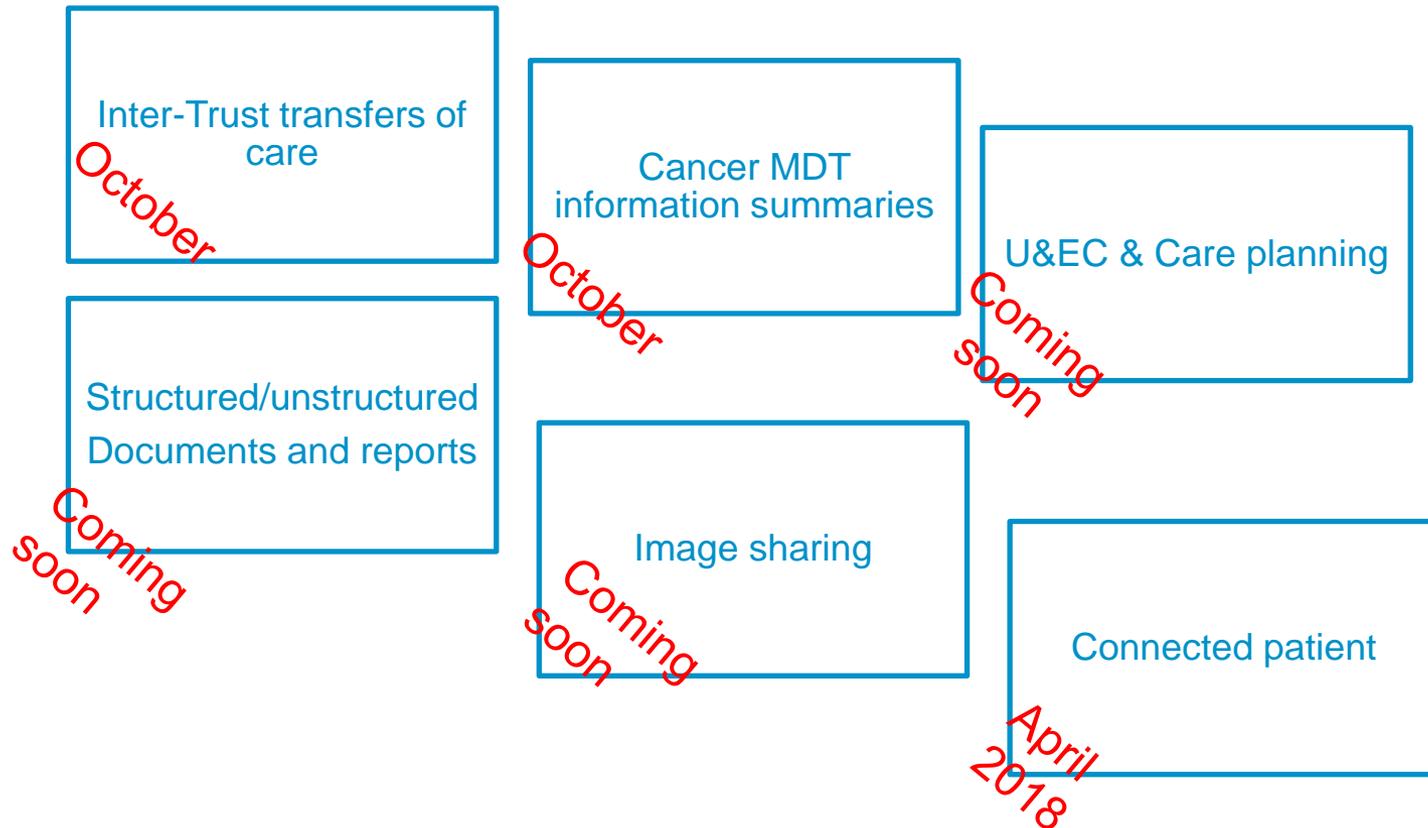


An online account

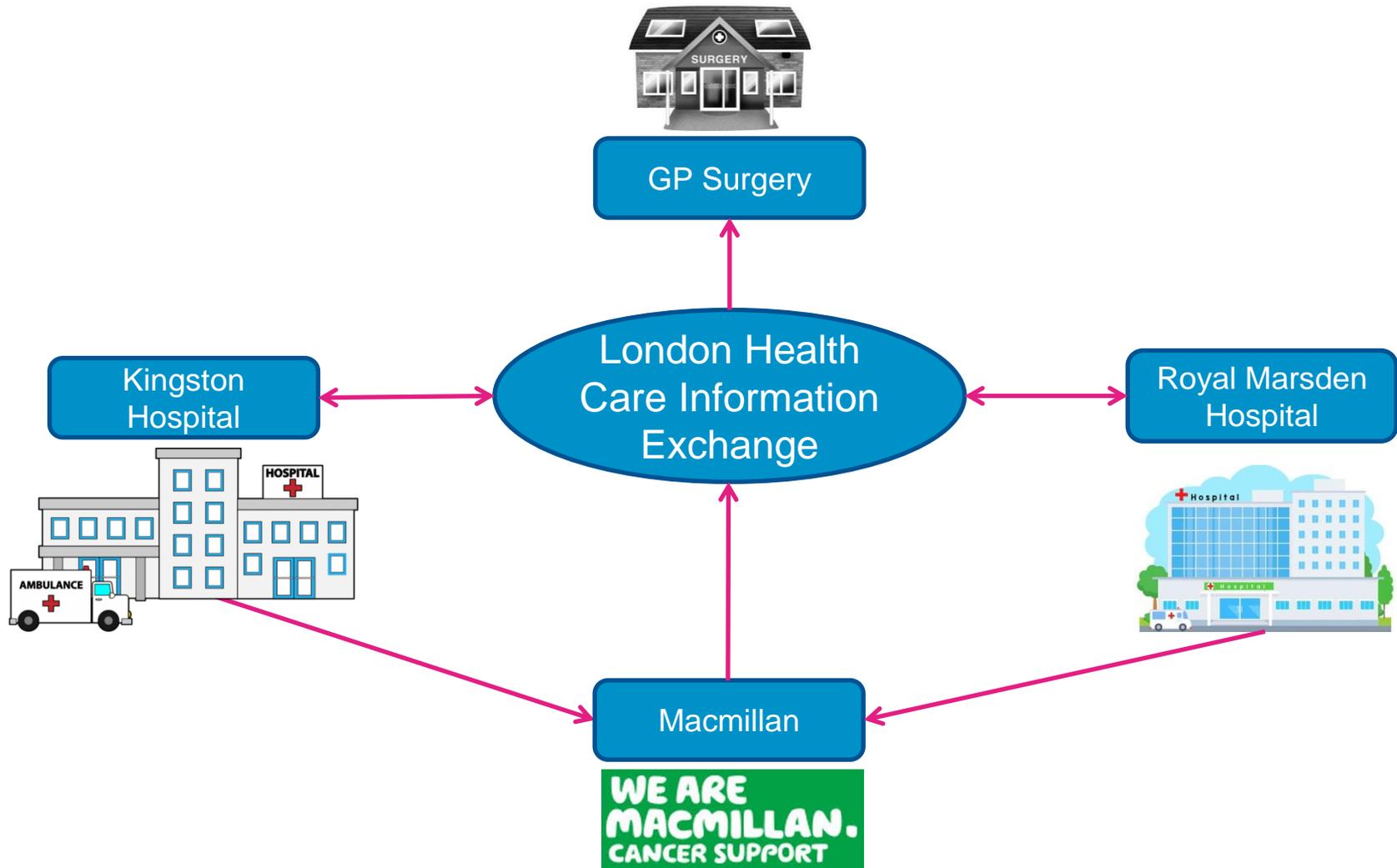
Citizens will have their own online account where they can view their information and decide which NHS organisations in London can view and share it

Benefit: *Care staff will have real-time access to patient/citizen records to support better decision making*

Initial Use Cases



Cancer Care Exchange



Summary

The Exchange will be live by the end of October

The Exchange is a strategic and enduring solution

Designed to connect to everything – not just for health

Provides care staff with comprehensive information and support for workflow management, when and where needed

Seeks to connect the citizen 'once'

Seeks to enable activation of patients via increased use of apps

Will simplify and support standardised care processes

Will support and enable population health management