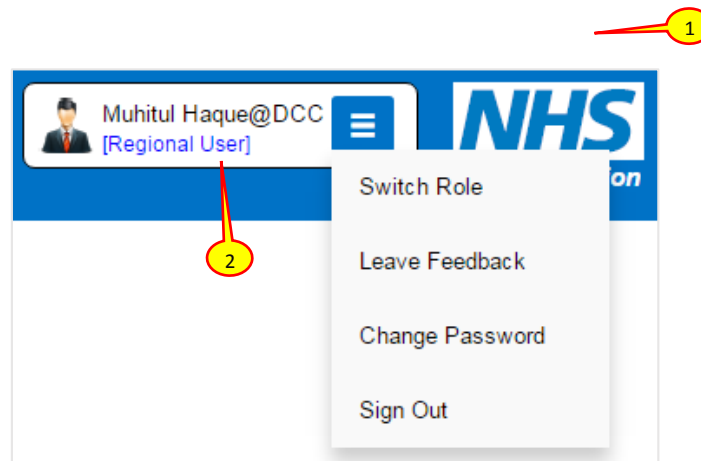




How to switch between roles (QRG)

The Switch Role feature is activated when a user has both RSU and OSU user roles. It is possible for an RSU email address to also be registered in an organisation as an OSU.

1. Hover over blue menu (☰) icon and select the **Switch Role** option from the drop down menu



2. Once Switch Role is selected from an [Organisation User] profile, the DCC screen will change over to a [Regional User] role or vice versa