

TCST Optimising Diagnostics Action Learning Event



- Endoscopy and Lower GI STT pathways

Wednesday 8th November, 2017



TCST Optimising Diagnostics Action Learning Event



Welcome and Introduction

Andy McMeeking, Deputy Director – Improvement,
Transforming Cancer Services Team for London



The Five Year Forward View (5YFV) has highlighted the need to focus on the cancer 62 day referral to treatment standard ahead of the introduction of the new standard to give patients a definitive diagnosis within 28 days by 2020 (now referred to as the Faster Diagnosis Standard)

National recovery

- A national cancer operating model has been established to focus on delivering the 5YFV cancer priorities:
 - **Key initiatives:**
 - **Ensuring 10 High Impact Actions are being followed in marginally breaching Trusts**
 - **Deployment of intensive support in Trusts with material breaches by establishing regional rapid recovery teams**
 - **Specific pathway improvements across all Trusts in key tumour pathways**
 - **Establishing Rapid Diagnostic and Assessment Centres and digital diagnostic services across geographies**
 - **Transformation funding** to target improvements as well as wider investment to support sustainability
 - **Operating model/governance:** Establishment of a Cancer Performance and Delivery Group.

The aim was to achieve national compliance by September 2017.

London has developed a 5 Point Improvement Plan to drive sustainable recovery of the 62 Day Standard – this will continue to be the focus of our interventions



Reducing Median Waits for first event to 7 Days

- Reduce median waits for first 2 week rule referral events to **7 days with associated diagnostic access and capacity**

*exceptions to the 7 day median would be where there are straight to test/test on the day pathways in place



Implementing optimal pathways for Lung and Prostate

- Fully implementing the optimal **prostate pathway** across London
- Fully implementing the national **lung pathway** across London
- Actions and delivery dates to be monitored at **Cancer System Leadership Forums**
- Programme plan/completion dates agreed for **timed pathways to be developed and implemented** in other tumour groups by Vanguards/ACN



Straight to Test for Lower and Upper GI

- Fully implement **Straight to Test for 2WR Upper and Lower GI** patients across London
- Actions and delivery dates to be monitored at **Cancer System Leadership Forums**



PTL Management and MDT Resources

- Every provider to **confirm that they have 62 and 31 day cancer waits PTLs** in place which are updated daily and **formally reviewed by the nominated executive lead for cancer** on a weekly basis
- **Five acute providers identified to work with TCST and NHS IST** to complete time and motion studies of the current MDT coordinator resource
- **Use the learning from this to assess the capacity and role requirements** of MDT coordinator resources to ensure that every acute provider has sufficient resource to support the proactive tracking and monitoring of patients on the cancer PTL
- **Stop avoidable breaches**



Root Cause Analysis for 62 Day Breaches

- All providers to complete **RCAs for every 62 day breach, and for every ITT breach where the patient is referred after day 38 and/or treated after day 24** with a clinical harm assessment.
- **Monthly analysis** of RCAs to learn from breach reasons and add to recovery/delivery plans
- **Learning to be shared** via Cancer System Leadership Forums and CQRGs



Priority Diagnostics Optimisation Actions Recommended by the TCST

The top three optimisation actions are

- Measuring Cycle times (radiology) and Stop / Start audits (endoscopy)
- Patient Focused Scheduling
- Minimising 'Carve Out'

In addition to the above, the following two optimisation actions also play an important role

- Clinical Protocol Reviews
- Clinical Dashboards

12:30	Registration and coffee	
13:00	Welcome & introductions - Andy McMeeking, Deputy Director – Improvement, Transforming Cancer Services Team <ul style="list-style-type: none"> • <i>Welcome, housekeeping and brief outline of the programme</i> • <i>Context: 62-day Cancer Recovery Plan</i> 	
Café Tables Delegates can choose 5 of the following 6 tables to visit in turn. Numbers per table will be limited for each session. <ul style="list-style-type: none"> • <i>Booking Diagnostic test appointments in OP – Janet Edwards, Service Manager, Whittington</i> • <i>Turning around waiting times –Lizzi Parsons, Senior Operations Manager, Royal Free</i> • <i>Implementing Lower GI STT Pathways –Dr. Sarah Evans, Consultant Radiologist, Kingston</i> • <i>Impact of STT LGI Pathway – LNW Dr. Michelle Marshall, Consultant Radiologist / Mr. Adam Haycock, Consultant Gastroenterologist London North West</i> • <i>Establishing clinically led improvement activities - Dr. Kathleen Bryce, Quality Improvement Fellow, Homerton</i> • <i>Top 3 Optimisation activities –Measuring the impact of optimisation and articulating benefits to your Trust executive - Lesley Wright, Senior Diagnostic Improvement C&D Expert, TCST</i> Each session will last 25 minutes, including time for questions to your host. 5 minutes has been allowed for delegates to move to the next table.		
13:10	Host session 1	Delegates rotate
13:40	Host session 2	Delegates rotate
14:10	Host session 3	Delegates rotate
14:40	Refreshment break and networking 20 mins	
15:00	Host session 4	Delegates rotate
15:30	Host session 5	Delegates rotate
16:00	Next Steps - All	
-	<ul style="list-style-type: none"> • <i>What are the top 3 actions you are going to take away from this event?</i> 	
16.30	<ul style="list-style-type: none"> • <i>How will these support your trust's 62-day delivery plans?</i> 	
close	<ul style="list-style-type: none"> • <i>What support do you need from TCST / Commissioners/ Trusts?</i> 	



How today will work

- Hopefully you are already at a table of interest. You will need to select 5 sessions in the programme to attend (there are 6 available)
- Go round in ascending order (after table 6 go back to 1), skipping any tables not in your 5 selected sessions
- Only limited chairs per table so we keep each discussion relatively small and give everyone a chance to ask questions
- There is a notes form which may be helpful for you to record your thoughts as you go round the tables.
- We will alert you when it's time to move on
- Feedback form – please do give us your feedback at the end.



Final Session – I will be asking for feedback

Please consider these as you are going round the café tables

- What are the top 3 actions you are going to take away from the event?
- How will these support your 62-day delivery plans?
- What support do you need from TCST / Commissioners/ Trusts?



Endoscopy Optimisation Café Tables

Optimisation Topic and Table Host	Table Number
<p><i>Booking Diagnostic Test Appointments in Out Patients</i> Janet Edwards, Service Manager, Whittington</p>	1
<p><i>Turning Around Waiting Times</i> Lizzi Parsons, Senior Operations Manager, Royal Free</p>	2
<p><i>Implementing Lower GI STT Pathways</i> Sarah Evans, Consultant Radiologist, Kingston</p>	3
<p><i>Impact of STT LGI Pathway at London North West Trust</i> Michelle Marshall, Consultant Radiologist and Clinical Lead, London North West Adam Haycock, Consultant Gastroenterologist, London North West</p>	4
<p><i>Establishing Clinically Led Improvement Activities</i> Kathleen Bryce, Quality Improvement Fellow, Homerton</p>	5
<p><i>Top 3 Optimisation Activities, Measuring Impact and Articulating benefits to your Trust Executive</i> Lesley Wright, Senior Diagnostics Improvement C&D Expert, TCST</p>	6





Close

- Thank you
- We will circulate a single slide from each table about the main points for that session
- We will continue to support you via your STPs to optimise diagnostics, but please do contact TCST if you need help.