



# Healthy London Partnership

## January 2016 update

Welcome to Healthy London Partnership's third progress report. It has been a very exciting and productive quarter for health across the capital. In October, we co-hosted the One Year On anniversary event of Lord Darzi's London Health Commission highlighting the progress London Health Board partners (Greater London Authority, London Councils, London CCGs, NHS England London and Public Health England) are making towards helping our capital become the healthiest city in the world. Crucially the event was an opportunity to focus on the work we have yet to do before reaching our goal.

We know there is still much progress to be made but a major positive step happened in December when The London Health and Care Collaboration Agreement was signed and endorsed by Government. The approach that London partners proposed of developing and testing different elements of health and care devolution across the capital has given us clear direction for making the improvements necessary to achieve positive change.

Healthy London Partnership programmes have been continuing to progress work at a pan-London level to support and enhance transformation at local and borough levels.

We would like to thank all stakeholders who have committed their time and expertise to the partnership through events, board membership, working groups, meetings and feedback. This contribution has been invaluable in progressing the work of the programmes to deliver change.

**Dr Naz Jivani**  
**(London Transformation Group Co-Chair)**  
**Chair, Kingston CCG**

**Anne Rainsberry**  
**(London Transformation Group Co-Chair)**  
**Regional Director (London)**  
**NHS England**

## PROGRAMME PROGRESS



### Cancer

One of the key challenges to 62-day cancer waits performance and referral to treatment performance is ensuring patients have early access to rapid diagnostics.

We have been establishing a London-wide programme of work to improve the resilience of diagnostics (gastroscopy, flexible sigmoidoscopy, colonoscopy, MRI, CT, non-obstetric ultrasound and cystoscopy) which will support operational delivery of the cancer targets and five year sustainability and transformation plans for each strategic planning group (SPG). It will also enable commissioners to gain an overview of diagnostic capacity at a London-wide level as well as trust and local level.



### Children and young people

We produced and circulated three publications: a London guide for teachers and parents of children and young people with diabetes; the emerging findings on crisis care in hours for children and young people; London asthma standards for children and young people.

Our new short film capturing what some children and young people think about using the NHS launched at our stakeholder event attended by over 150 people. A ‘Question Time’ session hosted by young people and involving senior NHS decision makers was one of the highlights. All materials are available to use and share online at [www.myhealth.london.nhs.uk/healthy-london/children-and-young-people](http://www.myhealth.london.nhs.uk/healthy-london/children-and-young-people)

## PROGRAMME PROGRESS



### Estates

We successfully delivered the London Estates Database at CCG level and facilitated planning workshops with a wide range of stakeholders at SPG level. A team of experts has also been established to support CCGs and SPGs with their estates planning. This support has helped CCGs to evaluate current estate and to identify more opportunities to work with local partners.



### Interoperability

The interoperability programme has successfully developed information sharing architecture based on the use of Integrating the Healthcare Enterprise (IHE) standards. SPG leads have approved the architecture and agreed that it will help resolve compatibility issues between various IT systems across London. The architecture has been developed so that information can be shared successfully across the capital.

Draft standards for a crisis care data set have been published and work has commenced with the Professional Record Standards Body to turn these into national standards.



## PROGRAMME PROGRESS



### Mental health

The programme has overseen the development and implementation of a range of transformation programmes for London – with leadership from the London Mental Health Transformation Board.

We supported the implementation of new access and waiting time standards for early intervention in psychosis in London, which is a significant achievement for the programme. A shadow go-live date went ahead in November 2015 to ensure the system is prepared for the introduction of the target in April 2016. This has been supported by a range of data, training, education and quality improvement activities.

## CRISIS CARE

### A combined mental health and urgent and emergency care project

The Mental Health Crisis Care subgroup has been developing a specification document for Health Based Place of Safety (HBPoS); defining the emergency department pathway for mental health crisis; and clarifying guidance to support a more consistent approach across London. Baseline data is being collected for prevalence of mental health crisis and section 136 across London and current service provision. A health needs assessment has been commissioned with the Health in Justice System Strategic Clinical Network and additional data on current HBPs services was sought through the NHS England (London) Mental Health Trust Bed Audit. This work will lead to a significant transformation in mental health crisis care in London.

## PROGRAMME PROGRESS



### Personalisation and participation

A case for change has been developed. It sets out that effective, coordinated action around self-management, with community-based approaches, improves outcomes for patients and is more cost effective.

The report outlines the value of a number of self-care interventions in terms of individual or self-reported benefits, clinical outcomes, cost benefit and operational impact, as well as supporting the argument to progress these at pace across London.



### Prevention

We have worked on a huge number of programmes across multiple partners to help make Londoners healthier. The evaluation of the fanActiv pilot project, which targets male football fans over 40, has begun at the participating football clubs. We worked with Transport for London to launch a walking map of the tube. Two schools in Tower Hamlets and Haringey and a housing estate in Hackney are developing solutions to childhood obesity for our Healthy Steps Together initiative. We published *Commissioning for Prevention Guide* with a follow-up workshop on 11 January 2016.

We partnered with the Greater London Authority (GLA) to host the first Workplace Health Charter event promoting the charter to trusts. We gained the commitment of a group of hospital charities to work together to support workplace health. This will include providing matched funding for the development of workplace health tools and resources in 2016/17.

## PROGRAMME PROGRESS



### Primary care

The programme has assisted commissioners with their plans to ensure all of the specifications set out in the national Strategic Commissioning Framework will be available to local people. This work will ensure leading performers can be identified to share learnings to accelerate delivery, whilst also developing a consistent understanding of progress in each area of London. The programme team has undertaken deep dive sessions with each area into strategies and plans, and identified strengths and opportunities for more development.



### Urgent and emergency care (UEC)

We led the development of London-wide specifications for UEC facilities – launched in November 2015. Building on the national UEC review and work to date in London, the programme coordinated wide ranging patient, public and clinical engagement to ensure the specifications responded to challenges and expectations. There are now strong foundations for delivering coordinated, consistent and clear care across London. The launch coincided with our stakeholder event for over 200 people. Key note speakers kicked off the day followed by workshops and discussions on topics including enablers for transformation and mental health crisis care.

We successfully went live with the innovative NHS 111 Patient Relationship Manager pilot.

It gives NHS 111 callers a better experience and more personalised care by using cloud technology to share data.



## PROGRAMME PROGRESS



### Workforce

A draft Workforce Strategic Framework for London has been developed to establish consistency and clarity around the most pressing workforce challenges in London currently, and as a consequence of any planned changes to services. The Framework is currently being circulated for initial feedback, with a view to widening engagement across the health system in early 2016. CCGs will be able to use the Framework to inform and build the workforce development plans that underpin their local transformation activities. SPG workforce leads are working with the programme to develop the Framework, and to ensure alignment of priorities across London.

## HEALTHY LONDON PARTNERSHIP KEY CONTACTS

Please get in touch with questions, feedback or suggestions by emailing [england.healthylondon@nhs.net](mailto:england.healthylondon@nhs.net). Alternatively if you are interested in a particular programme or area please see contact details below.

Programme	Programme lead	Email
Urgent & emergency care (and 111)	Patrice Donnelly (U&EC) / Eileen Sutton (111)	<a href="mailto:patrice.donnelly1@nhs.net">patrice.donnelly1@nhs.net</a> / <a href="mailto:eileensutton@nhs.net">eileensutton@nhs.net</a>
Children & young people	Tracy Parr	<a href="mailto:tracyparr@nhs.net">tracyparr@nhs.net</a>
Mental health	Andrew Turnbull	<a href="mailto:andrew.turnbull@nhs.net">andrew.turnbull@nhs.net</a>
Cancer	Teresa Moss	<a href="mailto:teresamoss@nhs.net">teresamoss@nhs.net</a>
Prevention	Jemma Gilbert	<a href="mailto:jemma.gilbert2@nhs.net">jemma.gilbert2@nhs.net</a>
Health services for homeless people	Sheela Upadhyaya (Commissioning Lead)	<a href="mailto:sheela.upadhyaya@nhs.net">sheela.upadhyaya@nhs.net</a>
Specialised commissioning	Will Huxter	<a href="mailto:will.huxter@nhs.net">will.huxter@nhs.net</a>
Primary care	Liz Wise	<a href="mailto:liz.wise1@nhs.net">liz.wise1@nhs.net</a>
Estates	Peter Kohn	<a href="mailto:peterkohn@nhs.net">peterkohn@nhs.net</a>
Workforce	Paul Roche	<a href="mailto:paul.roche@nhs.net">paul.roche@nhs.net</a>
Interoperability	Mike Part	<a href="mailto:mike.part1@nhs.net">mike.part1@nhs.net</a>
Payments & funding	Stuart Saw	<a href="mailto:s.saw@nhs.net">s.saw@nhs.net</a>
Personalisation & participation	Shaun Crowe	<a href="mailto:shaun.crowe@nhs.net">shaun.crowe@nhs.net</a>

For a copy of the full quarterly report, email [england.healthylondon@nhs.net](mailto:england.healthylondon@nhs.net)

**Healthy London Partnership is a collaboration between all London clinical commissioning groups and NHS England London region to support delivery of better health in London**

Healthy London Partnership  
4th floor, Southside  
105 Victoria Street  
SW1E 6QT

**[www.myhealth.london.nhs.uk/healthy-london](http://www.myhealth.london.nhs.uk/healthy-london)**