



Healthy London Partnership October 2015 update

As we reach the six-month mark of the Healthy London Partnership, we are pleased to share our recent progress with you.

A key priority for Healthy London Partnership has been continued engagement and collaboration with a wide range of stakeholders through events, consultation and regular communications. This has been fundamental to ensuring that the work at pan-London level supports and complements activity at local level. The programmes have also begun to plan their activities, deliverables and required resources for 2016/17 to secure on-going support towards the goal of transforming London into the world's healthiest major global city.

We would like to thank the large number of stakeholders who have committed their time and expertise to the partnership through events, board membership, working groups, meetings and feedback. This contribution has been invaluable to progress the work of the programmes to deliver whole system change.

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Healthy London Partnership programmes have continued to make progress towards their goals since the first quarterly report was published at the end of June. This is the second quarterly report and provides insight into the range of activities, events, stakeholder engagement and outcomes that programmes have delivered between July and September 2015.

PROGRESS ACROSS HEALTHY LONDON PARTNERSHIP

Governance structures have been reviewed and revised to ensure the patient and public voice is central to developments and decision making through additional representation on the London Transformation Group and their ongoing role defined; to ensure the integrity of clinical commissioning and clinical cohesion across programmes a Clinical Oversight Group is also being formed.

Beyond governance arrangements good progress has been made by programmes in engaging a wide range of stakeholders in developments. In addition, a communications and engagement strategy with supporting templates and materials has been developed by the newly established London Communications Network, bringing together clinical commissioning group (CCG) communications leads and Healthy London Partnership.

Part of the strategy includes achieving greater public exposure working with TalkLondon (Greater London Authority's online community) to grow the number of people participating in online debates about health issues and the development of a crowdsourcing website to measure commitment from Londoners and continue to gauge the relevance of our 10 aspirations.

Programmes have been mapping expected benefits to ensure alignment to local visions and the aspirations of Better Health for London: Next Steps as well as mapping the interdependencies between programmes to ensure they support and enable local delivery effectively. This will inform planning for next year, FY 16-17, which is currently underway and ensure programmes fit together to support whole system transformation.

PROGRAMME PROGRESS



Cancer

Leading the implementation of NICE guidelines for suspected cancer referrals across London in partnership with Integrated Cancer Systems, CCGs and primary care. This has included agreeing to revise and embed referral forms on all GP systems, updating current patient information, producing an education and training resource pack for GPs and Cancer Leads, and working with CCGs and providers to assess capacity challenges and to implement service changes.



Children and young people

Publishing acute care and asthma standards for children and young people. These collated the huge number of existing standards into easier to digest documents to enable commissioners and providers to develop and improve their services locally. They will provide a focus for the programme's work in transforming acute services and in engaging with CCGs. They will also provide CCGs with the tools to commission safe, effective high quality services for their local population.



Estates

Bringing together key stakeholders from CCG, Providers and Local Authorities at SPG Estates workshops. This is helping to identify estates opportunities through joint working and supports the development of CCGs' local estates strategy to support implementation of local clinical strategies.



PROGRAMME PROGRESS



Homeless

Appointing Lambeth and Central London CCGs as Lead Commissioners under a collaborative 'combined' commissioning model approach. The commissioning model will be an enabler towards improving health outcomes for homeless people by minimising fragmentation and improving quality and accessibility of services.



Interoperability

Defining 'a crisis care plan data standard' and achieving agreement for London to act as sponsor nationally for the accelerated development. This is a key achievement in supporting new models of urgent and emergency care.



Mental Health

The Early Intervention in Psychosis London Programme is helping to prepare London's commissioners and providers for the introduction of a new access and waiting time standard for Early Intervention in Psychosis. The Programme has been coordinating the work across CCGs, mental health providers, GPs, local authorities, higher education institutions and other key players within the mental health and social care sectors to build system capacity and ensure service readiness.



Payments and Funding

Ensuring ongoing robust governance arrangements of the transformation fund and supporting the development and progress of the Healthy London Partnership programmes by ensuring they build robust business cases and achieve value for money.

PROGRAMME PROGRESS



Personalisation and Participation

Developing a strong and effective working relationship with London Association of Directors Adult of Social Services in order to learn important lessons from borough experiences. These lessons include advice on successfully 'unblocking' block contacts and empowering people to have more choice, control and to self-manage their own care.



Primary Care

Bringing together over 140 attendees at a provider event to share transformation experiences and lessons from working at scale in primary care across London. The output from rich discussions led to the development of a provider development support workstream within the Primary Care Programme to further support the implementation of the primary care framework.



Prevention

Engaging stakeholders in the programme's vision and working together in partnership to deliver the programme's aims. The Prevention Board will be an exemplar for partnership working between HLP, NHSE, PHE, London Councils, London CCGs and boroughs. This will also be the first time that the hospital charities have worked together, setting a precedent for future ways of working across organisations.



Mental Health Crisis Care Recommendations were recently developed by the urgent and emergency care and mental health programmes. They focus on increasing transparency and connectivity across the crisis care system as well as pan-London actions to support the system to meet the mental health crisis commissioning standards. The recommendations were developed through an extensive engagement process involving a wide range of stakeholders including CCG and strategic planning group (SPG) leads.

PROGRAMME PROGRESS



Specialised Commissioning

Agreeing criteria for the prioritisation of services for review / transformation and applying these to specialised services. This ensures a joined up approach to collaborative commissioning of these services, and significantly enhances the influence of CCGs over their delivery.



Urgent and Emergency Care (U&EC)

Engaging a wide range of stakeholders in shaping the U&EC facilities and system specifications, including senior clinical leaders and patient representation from across London. The specifications aim to provide clarity and consistency across London to eradicate public confusion and enable the development of a seamless system that is greater than the sum of its parts.

Specifications will be further refined by incorporating the outcomes of research into patients' expectations when accessing the U&EC system to ensure the system responds. For NHS 111 the 111 Patient Relationship Manager Pilot has the potential to significantly improve patient outcomes through, for example, providing clinicians with real-time access to crisis / care plan information to support decision making, providing ambulance crews with crisis information en route or at scene, improving patient personalisation ensuring patient's care requirements are fulfilled and facilitating commissioners and EPRR to monitor 111 performance in real-time. Following the completion of the pilot's Alpha phase, the next phase of implementation and mobilisation across London is about to commence.



PROGRAMME PROGRESS



Workforce

Developing a methodology that has resonated with CCG Chair, Chief Officer and Workforce groups, conducting a comprehensive analysis of London workforce challenges, which is providing a foundation from which to gain consensus on a number of emerging workforce priority themes, and supporting Healthy London Partnership Programmes to identify and shape their existing workforce challenges and priorities for the future.

HEALTHY LONDON PARTNERSHIP KEY CONTACTS

Please get in touch with questions, feedback or suggestions by emailing england.healthylondon@nhs.net. Alternatively if you are interested in a particular programme or area please see contact details below.

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Healthy London Partnership is a collaboration between all London clinical commissioning groups and NHS England London region to support delivery of better health in London

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