



**Healthy London  
Partnership**

# **London Urgent and Emergency Care Improvement Collaborative**

## Winter resilience through prevention of influenza in care home

Supported by and delivering for:



Public Health  
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directors of  
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adult social services

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**MAYOR OF LONDON**

London's NHS organisations include all of London's CCGs, NHS England and Health Education England

# Diagnosing the problem

Why do some Care Homes have increasing callouts for influenza outbreaks, closures or unable to receive discharged residents back from hospital

**By reviewing LAS and influenza surveillance data from the past 2 years, we established key CCGs with increased operational pressures in Care Homes ~**

- ❖ **Bexley**
- ❖ **Bromley**
- ❖ **Barnet**
- ❖ **Brent**
- ❖ **Harrow**
- ❖ **Hillingdon**

**Other CCGs and Care Homes also had DToC issues.**

# Our Improvement Journey

We need to inspire resilience in all Care Homes and targeted resilience in the CCGs listed previously

- **All staff working in London Care Homes and Hospices will be eligible for HCW influenza vaccine from pharmacies across London using [www.londonflu.co.uk](http://www.londonflu.co.uk)**
- **It is worth noting that many staff are already at risk with long term medical conditions or with mental health or they are a carer in their home-life.**
- **Our 50 Care Homes the frequent have resilience challenges will be offered targeted pharmacy vaccination support**

## What was the impact?

100% of Care Home and Hospice residents and staff will be offered their own influenza vaccine and will aim to have 85% uptake across these cohorts by January 2018

- **We will use SONAR to audit Care Homes and Hospice resident and staff uptake, by CCG and Local Authority on a weekly basis**

# Challenges and lessons learnt

#Influenza2017

- **Staff myths needs to be challenged**
- **Public confidence needs to be inspired Include a key takeaway message for delegates to take into their action planning session that will follow**
- **Practitioner “duty of care” needs to be profiled and explored**

**As staff, you wouldn't come to work without washing your hands,  
then why would you come to work without having your influenza vaccine to protect  
yourself, your family, your colleagues and your residents**